

## Vicidial Manager Manual

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Vicidial Manager Manual the vicidial manager manual - This manual was written by the creator of VICIDIAL with complete descriptions of all functions that are available to Managers including screenshots of actual VICIDIAL administration screens. eflo - Online Store - VICIDIAL VICidial Manager and Agent Manual: The VICidial Manual for Agents and Managers is available to download at VICidial's official website.

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As of the writing of this manual (version 2.9), the VICidial manager administration screens are available fully translated in English, Spanish, Italian, Greek, German, French and Brazilian Portuguese. The next section of this manual contains tutorials that will show you step-by-step how to set up and use the VICidial Contact Center Suite.

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### **VICIdial - Support**

11 VICIdial Multi-Server Manual v1.1 Compiled by PoundTeam Basic Installation It should be noted that a complete Vicidial installation is expected on each server. For a basic installation to be considered complete, the Vicidial server in question should have been built (from .iso or from

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